

## Sage Abra Suite Sets the Standard for Nesconset Center for Nursing & Rehabilitation

The Nesconset Center for Nursing & Rehabilitation (Nesconset Center) is a highly regarded skilled nursing and rehabilitation facility serving the community of Nesconset and the greater Long Island area. Across four locations, Nesconset Center delivers conscientious care to its residents and patients and extends that same standard of professionalism to its staff of nearly 700. Sage Abra Suite is the tool Nesconset Center relies on to accurately and efficiently handle its payroll and human resources tasks.

### Bring it in House

For years, industry-specific financial software provided basic payroll functionality for the organization. Erik Anderson, director of human resources for Nesconset Center, admits that when the software's publisher announced it would no longer be supporting the payroll module, he breathed a big sigh of relief, "The software was outdated and difficult to use. We were ready to replace it."

The organization first tried an outsourced payroll solution provider. "It wasn't a good experience," Anderson recalls. "Payroll is not a function that can work some of the time. The provider dropped the ball so many times that we terminated our service agreement."

Anderson seized the opportunity to bring payroll back in house and automate what had been a cumbersome manual HR system.

"I thought of it as an opportunity to invest in a real HRMS, bringing payroll and HR tasks together in one application," he says. "I've been an HR professional for 19 years, so I was well aware of the great reputation of Sage Abra Suite. I did due diligence and looked at other offerings, but Sage Abra Suite was really the only contender."

### Work With a Professional Team

Working closely with a local Sage Abra Suite business partner and directly with the professional services team at Sage North America, Nesconset Center successfully implemented Sage Abra Suite HRMS, Sage Abra Suite Payroll, and Sage Abra Alerts. During the implementation, Nesconset Center made the decision to implement Sage Abra Suite for its sister nursing facility as well. "We converted two organizations' payroll and HR departments in one year," Andersen explains. "Sage and our business partner each did a wonderful job. Thanks to careful preplanning, both conversions went very well."

### Efficiencies Buy Time, Boost Accuracy

Before implementing Sage Abra Suite, Nesconset Center relied on spreadsheets, Word documents, and paper files to hold volumes of benefit, recruiting, performance evaluation, attendance, and compliance data. It was both time consuming and cumbersome.



### CUSTOMER

Nesconset Center for Nursing & Rehabilitation

### INDUSTRY

Healthcare

### LOCATION

Nesconset, New York

### NUMBER OF LOCATIONS

4

### SYSTEM

Sage Abra Suite

- Sage Abra Suite HRMS
- Sage Abra Suite Payroll
- Sage Abra Alerts

### CHALLENGE

Nesconset Center's outsourced payroll provider proved unreliable, and the organization's manual system of tracking HR data required excessive overhead.

### SOLUTION

Sage Abra Suite delivers integrated payroll, human resources, and attendance functionality to the busy organization.

### RESULTS

Efficiencies are saving approximately seven labor-hours each week. Integration with electronic time-clocks and the organization's financial software boost accuracy and eliminate manual data entry.

“For each of our nursing professionals and therapists, we need to track certifications,” Anderson says. “This used to require a lot of time and effort. But using Sage Abra Suite, we’ve set up Alerts to remind us and the individual of the required renewal prior to the expiration date.”

Sage Abra Suite also simplifies the organization’s practice of providing periodic pay increases based on an employee’s date of hire. “We used to have a thick report and use a highlighter pen to mark the anniversary dates of employees due for a pay increase,” recalls Anderson. “Now Sage Abra Alerts automatically notifies us the week before we run payroll so we can make the correct pay adjustments in time. The efficiencies Sage Abra Suite delivers are easily saving my payroll coordinator four or five hours of work each week. That’s time we can spend on other, more strategic tasks.”

### Integrate With Other Business Tools

Employees clock in and clock out using electronic timeclocks interfaced with the Sage Abra Suite Payroll and Sage Abra Suite HRMS module. Nesconset Center imports employee time from the timeclocks into Sage Abra Suite and transfers new-hire information directly from Sage Abra Suite into the timeclocks. “This saves us an additional two hours a week that we used to spend keying the information into our payroll application,” Anderson notes.

Similarly, another export utility sends payroll data from Sage Abra Suite to the organization’s financial software, eliminating the need to create journal entries manually.

### Transform Reporting Tasks

Sage Abra Suite has transformed Nesconset Center’s reporting tasks. “We used to gather data from different files and spreadsheets manually to bring together the information we needed. Now, we can produce any report we need with just a few mouse clicks,” Anderson says.

In particular, Anderson praises the Sage Abra Suite Query function,

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Erik Anderson  
Director of Human Resources  
Nesconset Center for Nursing &  
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which allows him to generate quick views and listings of data, without the need to use an elaborate report writing tool. “Sage Abra Suite Query is a fast way to get a listing of all our therapists working in a specific division and see their pay rate and hire date, for example,” he adds.

### Do More With Less

“Healthcare organizations are seeing unprecedented budget cuts and are constantly being asked to do more with less. Sage Abra Suite helps us meet these challenges. The overarching benefit of Sage Abra Suite is the efficiency it brings to our HR and Payroll departments. By streamlining tasks, eliminating duplicate data entry, minimizing errors, and automating processes, we are able to operate more efficiently with less overhead,” Anderson concludes. “With Sage Abra Suite, we have the ability to grow our organization without adding administrative personnel.”

## About Sage

Sage is a leading global supplier of business management software and services for small and mid-sized businesses. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs more than 12,300 people and supports more than 6 million customers worldwide. For more information about Sage in North America, please visit the company website at [www.SageNorthAmerica.com](http://www.SageNorthAmerica.com). Follow Sage North America on Facebook, <http://www.facebook.com/SageNorthAmerica>, and Twitter, <http://twitter.com/#!/sagenamerica>.