

VERTIV[™] SITESCAN® WEB SYSTEM

Adaptable, Proactive Monitoring Hardware And Software

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Vertiv™

Vertiv designs, builds and services mission critical technologies that enable the vital applications for data centers, communication networks, and commercial and industrial environments. We support today's growing mobile and cloud computing markets with our portfolio of power, thermal, infrastructure management products, software and solutions, all complemented by our global service network. Bringing together global reach and local knowledge, and our decades-long heritage including brands like ASCO®, Chloride®, Liebert®, NetSure™ and *Trellis*™, our team of experts is ready to take on your most complex challenges, creating solutions that keep your systems running—and your business moving. Together, we're building the future of a world where critical technologies always work.

YOUR VISION, OUR PASSION. VertivCo.com



When Systems Are Critical... Monitoring Is Not An Option

What You Don't Know Can Hurt You

The reliability of your computing and communications systems is a direct result of the reliability of the power and environmental systems that help maintain their proper operation.

Monitoring and control must be an integral part of your air and power infrastructure.

This is the key to assuring high availability and maximizing your investment in these critical facilities. You have invested thousands of Euros in precision equipment and controls to protect your critical facility from the threats of heat, humidity and power problems. But stopping there can leave you vulnerable to the biggest threat of all...not knowing when an event that can detrimentally affect the performance of your site is taking place.

Site monitoring is a critical element of maintaining maximum availability for your critical operations.

Hundreds of facilities around the country count on the peace-of-mind they receive knowing that a Vertiv[™] SiteScan[®] system is constantly on the job watching over the operation of these critical sites.

Simply put...Vertiv SiteScan delivers the information you need to protect and manage your facilities more efficiently and effectively.

With Vertiv SiteScan Web you can utilize today's Web technology to oversee and control critical support systems from just about anywhere.





Site monitoring with Vertiv™ SiteScan® Web

Without Vertiv SiteScan Web Monitoring



All systems are operating in a normal fashion.

12:00 AM - Saturday

1:00 AM - Saturday

1:01 AM - Saturday

1:02 AM - Saturday

8:00 AM - Mondav

All systems are operating in a normal fashion.

back-up.





Utility power fails. The UPS system switches the load to battery back-up.



The diesel generator starts as a power source for the load, but then fails on overload.

Vertiv SiteScan Web System immediately

notifies key facility personnel of the problem.

on overload" alarm, the operator can shed non-critical loads from the generator and is then able to start the generator. Emergency power is available to the operation before the batteries are depleted. Utility power is restored after several hours and the data center has never gone off-line.



All systems are up and running for the start of the workweek. Data center personnel can determine why the generator failed to start using Vertiv SiteScan Web's historical trending and analysis. (The maintenance staff had already replaced a dead battery detected by Vertiv SiteScan Web earlier, so they knew the battery was not the problem.)



As a result of Vertiv SiteScan Web's trending and analysis capabilities, the operator discovers that the kilowatt reading of the system control cabinet exceeded the generator by 20%, causing the overload condition.



The operator implements load shedding procedures to prevent the problem with the generator from happening again.



EUROS AT RISK

The diesel generator starts as a power source for the load, but then fails on overload.

Utility power fails. The UPS system

switches the load to battery



The facility is unmanned over the weekend and no one is aware of the problem. The data center completely shuts down when the UPS battery is depleted after about 30 minutes.



No one knows the system is completely down until they arrive Monday morning for work. Hundreds of employees are idle until the data center can be brought back on line.



Data center personnel think they've solved the problem by replacing a dead battery on the generator, but the real problem-an overload condition on the generator - is still undetected.



Now the actual problem lurks to cause another disaster. They have no way of going back to review the sequence of events. If this facility had been using the Vertiv SiteScan Web site monitoring system, they would have known that the battery was not the real problem.



You Have To Know There Is A Problem Before You Can Correct The Problem

There are any number of points within a critical facility where an unseen small problem can develop - and lead to much larger and costlier disasters. These examples show the types of occurrences that can develop - and what can happen if they are not responded to in a timely manner.

What Exactly Do You Need To Know?

You need enough information to guard against anything that can keep your critical support systems from being able to protect the operation of your computing and communications systems. Knowing where and what the problem is - that's the first step to keeping it from becoming a disaster. No matter what you need to know about the operation of your facility and the essential systems inside, Liebert has a product that will enable you to do it.

Critical Mechanical Systems

The good news is that you had a redundant pump so that when your primary pump failed your cooling system stayed on-line. The bad news is that you are down to one pump and you never know it.

Enclosure Systems

Racks and cabinets are a great way to consolidate and protect equipment. But by nature of a cabinet, problems developed inside can be concealed.

Breaker and Power Distribution

Several circuits are on the verge of overload. If one of these breakers trips, servers will crash. Too bad you are not aware of the situation.

Water Leaks

Your data cabling is lying in a growing puddle of water under the raised floor because of a plumbing leak. It is just a matter of time before that affects your operation. Who knows how long it will take to track down the cause of the problem.

Static Transfer Switches

A transfer switch fails to transfer when your primary power feed goes down in the middle of the night. You won't know about it, though, until tomorrow morning when there are no sales reports, no e-mails and certainly no one conducting normal business.



Power Conditioning Units

A grounding problem in your power conditioning system causes small voltage disturbances. You may not even realize there is corrupt data or damage to other systems until bigger problems occur months later.



UPS Systems

Yesterday the UPS failed its automatic battery self test. Today the UPS failed to carry the load during a momentary power interruption, halting a critical process. The problem isn't the UPS or the weak battery. The real problem is that you didn't know that the UPS failed a self-diagnostic test.

Environmental HVAC Systems High head pressure,

compressor short cycling, dirty filters, pump or fan failure-these are just a few of the problems that can cause mission-critical air conditioning systems and other HVAC equipment to go down and temperatures to go up. One more problem? Not knowing that these troubles are developing in the first place.



Generator Operation

The good news is your emergency generator came on-line during a power failure last night and kept things running for several hours. The bad news is that the fuel tank is now almost empty-and no one realizes it, leaving you unprotected for the next outage.



Surge Protection Thank goodness you installed that surge protector. It has protected your site through many thunderstorms. Too bad it self-destructed protecting you from that last surge and you don't know that it needs to be replaced.

Intrusion Alarm

The entrance of unauthorized personnel into a remote shelter is a big problem. The real problem is that the person who needs to know this is happening is unaware and possibly isn't in the same building-or even the same state.

Automatic Transfer Switches

You have a utility power outage. Your UPS is supplying battery power to your computer equipment and your back-up generator just came on-line. Life is good, right? Wrong! If the ATS does not transfer the load to generator power, then your network is still going to go down when you run out of battery power. Too little knowledge can be a dangerous thing.

UPS Systems

Your UPS has an internal fault and has been on bypass since Sunday. No one knows about it now- but they will if you lose utility power.

Battery System

You have a weak cell in your battery string. Too bad you won't find out about it until it fails five minutes into the next power outage.



Vertiv[™] SiteScan[®] Web Everyone, Everywhere, Every Time

Important information can be right in front of you... but it's probably buried in a mountain of data. Vertiv SiteScan Web can provide trend and historical analysis in a graphic format: easy-to-read charts and comparative analysis of multiple parameters at one time. It's easier to compare and differences can be spotted more quickly. Problems can be solved in many ways, but the best solutions usually start with good information delivered quickly. Vertiv SiteScan Web gives you both.

Design The System Around Your Facility- And Your Needs

Vertiv SiteScan Web's operation can be tailored to the specific requirements of your critical support infrastructure and the needs of different people in your organization, giving you a powerful tool to manage your enterprise.

Real-Time Monitoring And Control

With Vertiv SiteScan Web you can get a real-time status "snapshot."It allows the operator not only to access current data-but to interact with graphic programming logic in real-time for full control functionality. During an alarm, the system can provide instant information-a view of actual performance.

This allows for quick equipment assessment and the ability to take corrective action based on current, factual information.

Event Management And Reporting

Vertiv SiteScan Web will show you exactly where the problem is-not some cryptic message that will leave you guessing. Events and alarms associated with a specific system, area or equipment selected in the navigation tree are displayed. This view allows you to monitor alarm or event information geographically, as well as to acknowledge events, sort events by category, actions and verify reporting actions.

Data Analysis And Trend Reporting

With Vertiv SiteScan Web you get powerful tools to analyze data and use it to prevent specific problems from occurring again. The operator can view trends by using the navigation tree and selecting the "trends" button in the graphic window. Users can create custom trend data that consist of one or more multiple data points.

Enhanced Trend Reporting

With Vertiv SiteScan Web you get a comprehensive report writing tool to create customized reports.

System Features And Functions

Make The Difference Vertiv SiteScan Web offers a number of unique operational features that make it comprehensive yet easy-to use. These involve the areas of security, accessibility, internationalization, operating features, subsystems, open standards, ease-oflearning, system configuration and reliability.









Vertiv SiteScan Web provides comprehensive monitoring and control of your critical facility support systems-and lets you do it from virtually anywhere in the world.



Event Management And Reporting The Information You Need-Every Time You Need It

Comprehensive alarm management includes notification plus the ability to see the information necessary to making the right decisions.

Getting The Right Information To The Right People

Vertiv[™] SiteScan[®] Web's alarm management features give you automatic notification of alarms including graphical display and audible alarm annunciation, pager and fax interfaces and can even notify Liebert's Remote Monitoring Service. Alarm management and event notification insures that alarms are detected and acted upon, which allows problems to be quickly resolved.

During an alarm, Vertiv SiteScan can provide instant status information. This allows for quick equipment assessment and the ability to take corrective action based on current, factual information.



Available Reporting Actions

Event Notification: Getting the right information to the right people.

Proactive management through: Trends, Graphs, Report Generation and Dashboards.

BMS Integration:

Making the most of your investments and infrastructure; build redundancy through dual monitoring.

NMS Notification:

Provide notification to your already installed network monitoring systems; again, building reliability and redundancy. 24 x 7 Remote Management Services:

For lights out, event escalation or vendor management solutions

Data Analysis And Trend Reporting Trending And Analysis Help Prevent Problems In The First Place



Track Changes To Plan The Future

Vertiv SiteScan Web provides trend and historical analysis including easy-to-read graphs and the ability to export data to Microsoft™ Excel for in-depth analysis of data. With Vertiv SiteScan Web you get powerful tools to prevent specific problems from occurring again.

Accessing Data Has Never Been This Easy

One of the most powerful features within Vertiv SiteScan Web is the ability to easily export current and historical data to external sources that create reports to help gain an understanding of the Data Center's efficiency, redundancy and overall capacity.



Third Party Integration

The Liebert[®] Monitoring Group can provide multiple paths for integrating Liebert equipment into your existing Building or Network Management system. Through strict conformance to Open Protocols like Modbus, BACnet, SNMP, Liebert can provide robust and effective integrated solutions.

Building Management System Interfaces

Building Management Systems maintain a vital role on overall operations or facilities and buildings. Simply stated, Building Management Systems (BMS create and maintain controlled, energyefficient environments for all types of premises. This includes the management and monitoring of core aspects of each facility, from power supply, temperature, and humidity, to fire, access and security. Generally speaking, most BMS systems contain the ability to communicate to Modbus and or BACnet devices. These languages or protocols are considered "Open" from the standpoint that they do not require special tools in order to integrate these devices into a BMS system.

SiteLink modules integrate 2,4 or 12 Liebert units into a single device. The SiteLink has the ability to stand alone and act as a Modbus or BACnet slave through either a EIA-232 or EIA-485 (2-wire or 4-wire) configurable port. In addition, the module supports BACnet over IP.

The Site TPI-E product can be used to intelligently ommunicate to non- Liebert units within your infrastructure.

This allows you to effectively monitor critical equipment with Vertiv[™] SiteScan[®] Web.



Output to Building Management Systems using Modbus and BACnet MSTP.



Input from non-Liebert units that use Modbus, BACnet, LonTalk and other non-standard protocols.



Vertiv[™] SiteScan[®] Web

The Step-By-Step Method To Configuring Your Vertiv™ SiteScan® Web System

Selecting the appropriate hardware to use with your Vertiv SiteScan Web software is key to creating the optimum monitoring and control system for your critical facility.

1st

Server Software And Client License

Choose the software and software components that complement your vision of the system. SSWEB - the base software package that includes 2 concurrent user.

2nd

IGM Interface Control Modules

Choose the type and number of SiteLink modules that will communicate to Liebert® units, otherwise known as IGMs. Models are available to allow communication to 2, 4 or 12 Liebert units.

SiteLink-2E — connects up to 2 Liebert units.

SiteLink-4E — connects up to 4 Liebert units.

SiteLink-12E — connects up to 12 Liebert units.

3rd

Input/Output Control Modules

Choose the number of I/O modules necessary to monitor your digital and analog points. Next, choose your sensors if necessary.

- *Site I/O 10/O The model number follows the number of inputs
- *Site I/O 32/O and outputs of a module. For example, Site I/O 10/O

*Site I/O 16/16 equals 10 inputs, 0 outputs.

*Site I/O x/8 Digital = Dry contact

Sensors Analog = 0-5 VDC, 4-20mA and thermistor sensors Site I/O 10E 10 input module, dry contacts and thermistor compatible. For distributed applications.

*SiteGate required

4th

Third-Party Interfaces

Decide whether or not it will be necessary to intelligently communicate to third-party equipment such as fire alarm panels, chiller plants, generators and non-Liebert equipment.

Site TPI-E — will integrate to third-party equipment. Contact Liebert's AE Group for a quotation on interfacing to third-party equipment.



5th

Contact Us

Contact your local representative to assist with your site-specific applications.

Online Demo

http://sitescandemo.liebert.com Logon: LiebertRep No Password Required

Unique Features And Functions That Make Vertiv[™] SiteScan[®] Web Different

Vertiv SiteScan Web combines open standards technology with the limitless potential of the Internet. The result is the best of both—a system that provides utility, connectivity and speed. But Vertiv SiteScan Web is more than just technology...it's our most intuitive, feature-rich and easy-to-use product to date. Some of the important areas that distinguish Vertiv SiteScan Web from other monitoring systems include:







The Use Of Open Technologies

Proprietary systems are history. Today's open standards have introduced new levels of operational efficiency, flexibility and cost-effectiveness for critical monitoring. With open architecture, users can install integrated, easily-modified systems utilizing innovative combinations of familiar components such as Java, Microsoft FrontPage, Internet Explorer and interoperable databases. Vertiv SiteScan Web was built from the ground up around open web technology. It is not a browser enabled "bolt on" to an existing proprietary software package where functionality through the browser is limited. Any device with the appropriate web standards support becomes a full-featured operator interface with the system. This is an important distinction because "full-featured" includes navigation, viewing, event management, data analysis in real time-in other words, all the capabilities you would want in a high-quality front-end monitoring package.

Powerful And Intuitive Operation

Since 1990, Vertiv SiteScan critical monitoring systems have led the way with dynamic, custom color graphics that set the industry standard in quality, convenience and ease of use. The system's graphical user interface provided status and control at a glance, while alarm management and comprehensive trend history functions captured critical data and aided in diagnostics.

Now, all of this functionality is available through a standard web browser with Vertiv SiteScan Web. With it, users can access their system from any type of webenabled device, such as a standard PC, cell phone or personal digital assistant (PDA)-and maintain the same functionality without any special software or additional plug-ins.

Overall Reliability

The distributed hardware architecture of Vertiv SiteScan Web allows you to achieve the "high nines" reliability you require. Each component of the system includes high performance microprocessor and memory to ensure that data integrity is established at the hardware level, unlike systems that require extensive polling to achieve data transfer. Vertiv SiteScan Web hardware provides delivery of data, even when communications is lost and then restored. The system does this by accumulating data at the module level so that loss of system communications does not mean lost data.



Advanced Operating Features

System Security

Web-based systems have an advantage over their conventional counterparts because they can take advantage of security features that have been

developed to protect bank transactions, personal information and other sensitive data routinely transmitted over the Internet. Vertiv SiteScan Web can utilize secure sockets layer (SSL) and secure HTTP (https:) as well as most other administrative policies that are established for your environment such as Virtual Private Networks (VPN). For added security, operators are assigned specific roles and privileges in addition to initial log-on and password protection.

Internationalization

In addition to English, Vertiv SiteScan Web is designed to simultaneously support Italian, Korean, Chinese, Spanish, French, German and Dutch, allowing multiple operators to access the same information at the same time in their respective languages.



Unique Features And Functions That Make Vertiv[™] SiteScan[®] Web Different

With Vertiv[™] SiteScan[®] as your availability partner, you can rest easy. We take care of the technology, so you can take care of your business.

Remote Monitoring:

Remote Monitoring from Vertiv Services alerts you to problems that otherwise go unnoticed. It reduces the time it takes to identify the alarm source, trends and alarm types. Having the right information together with a defined escalation procedure, helps diagnose the true source of a problem.

Ntegrated Monitoring:

With advanced monitoring and network security capabilities, integrating remote monitoring with field service for your UPS, Cooling and Battery systems, provide the ultimate peace-of-mind. Vertiv Services Ntegrated Monitoring service provides remote monitoring, diagnostics, trending, and service dispatch with remote and on-site preventive maintenance.

Remote Monitoring With Service Dispatch:

Combining remote monitoring and Ntegrated monitoring at the site level for all critical power equipment with service dispatch provides the ultimate protection. Whether you are a Vertiv SiteScan user, lights-out facility or simply require the expertise from Vertiv Services, we can provide assurance that you will be notified when a technician is required on-site.



Vertiv™: The World Leader In Mission-Critical Power And Cooling Technologies



Power Availability And Protection



Power Conversion And Distribution



Integrated Racks And Cabinets

Monitoring Solutions From Vertiv[™] - The Smart Decision To Make

Vertiv is the only source that supplies the protection infrastructure and all the tools you need to know how it is operating every minute of every day. From one-on-one supervision of a single piece of equipment to full-scale monitoring and control of several far-flung facilities, no one knows more about what it takes to keep you in the know about your critical systems than Vertiv.

A Complete Line Of Environmental Control Systems

From high-capacity mission-critical cooling systems - to compact and above-ceiling units-to our targeted cooling products designed for the demanding requirements of high density electronic installations... there is a Vertiv solution designed to cool and protect your critical computing and communications equipment. We make the industry's widest range of mission-critical environmental control, including air conditioners, fluid chillers and heat rejection systems from 1.0 to more than 60 tons, in a variety of configurations and cooling technologies.

Vertiv Offers A Full Range Of Power Protection Solutions

A steady flow of power, and the means to get it to each piece of equipment in a critical facility, is a key to systems reliability. The proper functioning of these systems depends on the quality of power and the ability to ride through outages of any duration.

Only Vertiv offers the breadth of power supply products to meet any of these needs.

- Power availability solutions include uninterruptible power supply (UPS) systems from 300 VA to over 1000 kVA.
- Power protection products include surge protection and power conditioning systems up to 300 kVA.
- Power conversion and distribution systems for both AC and DC power applications range from 15 kVA to 225 kVA.

Vertiv Integrated Racks And Cabinets -Protection Wherever It's Needed

Rack-based equipment has formed the foundation of today's IT network. To house and protect these systems, Vertiv offers a complete line of rack, cabinets and integrated protection enclosures for rack-mounted components. From open racks employed in large data centers to self-contained, integrated enclosures with cooling and power protection used in remote locations, there is a Vertiv rack solution for every application.



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