PRODUCT DISCONTINUATION ANNOUNCEMENT SD SERIES AND EZ-ID

Product Discontinuation Announcement

To	Sales and Distribution Channels
From	Instant ID Issuance Product Marketing
Date	April 30, 2021
Subject	**Discontinuation Notice SD series and EZ-ID**

Announcement

Effective October 31st, 2021, the following models will no longer be available:

- SD160 ID Card Printer
- EZ-ID ID Solution Bundle
- SD260 ID Card Printer
- SD260L ID Card Printer
- SD260S ID Card Printer
- SD360 ID Card Printer
- SD460 ID Card Printer
- SLM – Standard Card Lamination Module

Key Dates

- Last time buy orders will be received during the months of May, June, and July 2021.
- Last time buy shipments will occur during the months of August, September, and October 2021.
- End-of-Production – October 31st, 2021
- End-of-Support – October 31st, 2026

Key Product Information

Entrust will continue to provide support for the Entrust SD printer series until October 31st, 2026. Specific support details are:

- Supplies availability and pricing
  - Entrust will continue to support the ongoing supplies needs for these equipment models through the end-of-life schedule period of October 31, 2026 with reasonable efforts. We remain committed to offering Entrust supplies for quality system-matched reliability, superior performance and competitive "best value" in all our consumables. Entrust will appropriately notify sales distribution channels on any change in availability and pricing during this discontinuation process.
- Spare parts availability and pricing

- Entrust will continue to support the ongoing spart parts needs for these equipment models through the end-of-life schedule period of October 31, 2026 with reasonable efforts. Entrust will appropriately notify sales distribution channels on any change in availability and pricing during this discontinuation process.
- Warranty service for the Entrust SD printer series will continue to be 36 months for new and 90 days for refurbished systems.
- For non-contract customers, support services will be available at the standard service time and material rates.

Entrust will make a reasonable effort to provide support but reserves the right to change this based on availability and/or cost of spare parts and supplies. Entrust will notify sales distribution channels on any change in availability and pricing as appropriate. We remain committed to offering supplies for quality system-matched reliability, superior performance and competitive "best value" in all our consumables.

Key Replacement Product Options

Sigma: The next generation of instant card issuance.

Entrust Sigma DS Series ID Card Printers are specifically designed for today's cloud environments and give you the ability to easily issue the most secure ID cards in the world.
- Simple: From unboxing to issuing cards to managing your printer, the Sigma printer is the most user-friendly card issuance solution in the world.
- Secure: With industry-leading issuance security architecture, including Secure Boot and Trusted Platform Module technology, the Sigma printer keeps your cards and your customers' data safe and secure through each step of the issuance process.
- Smart: Forward-thinking technology and scalability allow you to expand your card issuance program as your needs evolve and Sigma's modular design ensures that no matter how your card portfolio changes Sigma can meet your needs.

For additional information, please contact your Entrust channel manager.