



ENTRUST

**PRODUCT
DISCONTINUATION
ANNOUNCEMENT
CD800 SERIES**

Product Discontinuation Announcement

To	Sales and Distribution Channels
From	Instant ID Issuance Product Marketing
Date	April 30, 2021
Subject	Discontinuation Notice CD800 series

Announcement

Effective October 31st, 2021, the following models will no longer be available:

- CD800 ID Card Printer
- CLM – Commercial Lamination Model (Card Lamination Modules for CD800 printers)

Key Dates

- Last time buy orders will be received during the months of May, June, and July 2021.
- Last time buy shipments will occur during the months of August, September, and October 2021.
- End-of-Production – October 31st, 2021
- End-of-Support – October 31st, 2026

Key Product Information

Entrust will continue to provide support for the Entrust CD800 printer series until October 31st, 2026. Specific support details are:

- Supplies availability and pricing
 - Entrust will continue to support the ongoing supplies needs for these equipment models through the end-of-life schedule period of October 31, 2026 with reasonable efforts. We remain committed to offering Entrust supplies for quality system-matched reliability, superior performance and competitive “best value” in all our consumables. Entrust will appropriately notify sales distribution channels on any change in availability and pricing during this discontinuation process.
- Spare parts availability and pricing
 - Entrust will continue to support the ongoing spart parts needs for these equipment models through the end-of-life schedule period of October 31, 2026 with reasonable efforts. Entrust will appropriately notify sales distribution channels on any change in availability and pricing during this discontinuation process.
- Warranty service for the Entrust CD800 printer series will continue to be 36 months for new and 90 days for refurbished systems.

- For non-contract customers, support services will be available at the standard service time and material rates.

Entrust will make a reasonable effort to provide support but reserves the right to change this based on availability and/or cost of spare parts and supplies. Entrust will notify sales distribution channels on any change in availability and pricing as appropriate. We remain committed to offering supplies for quality system-matched reliability, superior performance and competitive “best value” in all our consumables.

Key Replacement Product Options

Sigma: The next generation of instant card issuance.

Entrust Sigma DS Series ID Card Printers are specifically designed for today’s cloud environments and give you the ability to easily issue the most secure ID cards in the world.

- Simple: From unboxing to issuing cards to managing your printer, the Sigma printer is the most user-friendly card issuance solution in the world.
- Secure: With industry-leading issuance security architecture, including Secure Boot and Trusted Platform Module technology, the Sigma printer keeps your cards and your customers’ data safe and secure through each step of the issuance process.
- Smart: Forward-thinking technology and scalability allow you to expand your card issuance program as your needs evolve and Sigma’s modular design ensures that no matter how your card portfolio changes Sigma can meet your needs.

For additional information, please contact your Entrust channel manager.