

VMware Horizon Workspace

General

Q. What is VMware Horizon Workspace?

A. VMware® Horizon Workspace™ simplifies the end-user experience and reduces IT costs by combining applications and data into a single enterprise-class aggregated workspace, securely delivered on any device. End users gain freedom of mobility through anytime, anywhere access. For the administrator, the results are simpler, centralized, policy-based management.

Q. How does Horizon Workspace work?

A. Using the Web-based management platform, administrators can create customized sets of applications and data access (workspaces) for end users, including setting security policies and application entitlements. Using their desktops, mobile browsers or mobile applications, employees gain access to work resources, including shared corporate documents and many types of applications, customized based on their entitlements and device.

Meeting Today's IT and Business Challenges

Q. How can Horizon Workspace benefit my organization?

A. Horizon Workspace gives end users the convenience of a self-service workspace and access to a corporate application store. At the same time, it delivers simplified IT governance, visibility into end users' activity and life-cycle management and control. End users get a simple, secure login experience. This lowers security risks, reduces help-desk issues regarding lost and weak passwords and dramatically lowers the cost of ownership of software-as-a-service (SaaS), mobile, and web-based applications.

Q. Can Horizon Workspace help me manage users and usage?

A. Yes. Administrators can enable access by users, groups and roles and can generate holistic reports to determine the "who, what and where" of application usage. This simplifies management, improves the security of application access and helps the organization optimize license purchases.

Q. Some of my users work in both the private and public clouds, which raises security issues for my IT team. How does Horizon Workspace solve that problem for me?

A. Horizon Workspace bridges the gap between private and public clouds, enabling you to maintain high security levels. Now you can control which users have access to which

applications in both the public and private clouds. For example, with the click of a button you can ensure that a user's application access has been removed. This takes the guesswork out of the discovery process, security auditing and compliance.

Q. How does Horizon Workspace compare to competitors?

A. Unlike consumer-oriented point solutions, Horizon Workspace simplifies the end-user experience and reduces IT costs by combining applications and data into a single enterprise-class aggregated workspace, securely delivered on any device. For the administrator, the result is simpler, centralized, policy-based management. The end user gains freedom of mobility through anytime, anywhere access. Horizon Workspace is architected for a dynamic, multi-device workforce. IT can allocate applications to users and groups of users—instead of to their devices—and users can self-provision rather than contact IT every time they need a new application. The result is that IT can deliver a workspace with the right applications and data, on any device, on the fly. Organizations can then easily add new devices, new users or new applications to a user group without needing to reconfigure the devices or endpoints. Because it is centrally managed, IT has a single point from which to apply user policies, making the entire solution always secure.

Q. How does Horizon Workspace help with managing mobile devices?

A. Horizon Workspace enables enterprises to securely customize and manage an employee's corporate workspace in isolation from an employee's personal environment on smartphones, keeping personal and business assets separate. This solution provides greater security for corporate data while lowering the liability risks of bring-your-own-device (BYOD) programs.

Q. What are the minimum system requirements for using Horizon Workspace?

A. Horizon Workspace is delivered as a virtual appliance and is installed on your network edge. The virtual appliance is packaged as an Open Virtualization Format (OVF) file. It can be deployed on top of any hypervisor supporting this standard, including VMware vSphere®. The management interface is accessible from any Web browser.

