



## Technology and tools to simplify your communications

Simplify your communications so that you have what you need for your business now, with room for future growth. You know that your employees are looking for similar communications tools and applications on the road, and in the office, regardless of the type of device they might use. Everyone wants to be able to speak to colleagues or clients and collaborate with off-site associates in the same manner. AT&T Collaborate™ offers a flexible hosted voice solution that gives you the traditional voice features you need and the collaboration tools you want, regardless of your work location.

## Accelerate your business with AT&T Collaborate™

**Meet more effectively.** Now you can conveniently meet whenever, wherever, and however—whether formally or impromptu. You and your team can share documents to foster ideas while working together from different locations, in one seamless experience.

**Get moving.** Your employees can turn their personal phones into business phones for more flexibility. Workers on-the-go can become more accessible, and when they use their own devices in the workplace they can create both personal and business profiles.

**Work faster.** Your employees will have everything they need at their fingertips. With features like chat, voice, video and desktop sharing, information can be conveyed more quickly so employee, partner, prospect, and customer interactions are simpler and more meaningful.

**Improve your bottom line.** With the ability to provide a cloud-based telephony, it's easy to add or change services across fixed and mobile devices, based on your needs. You can reduce travel expenses and overhead by using collaboration tools to meet and work remotely.

- Create easy access to your corporate network from virtually anywhere, anytime, over nearly any device: desktop phones, tablets, smartphones, and computers

Maximize network investments with integrated voice, web, and video capabilities that may scale as needed. AT&T Collaborate™ offers a simplified solution to enable you to communicate more efficiently. You'll also have the tools to help increase productivity and potentially customer satisfaction, as your employees will have increased availability to deal with customer needs.

AT&T Collaborate™ can help your business grow and scale quickly by allowing you to rapidly modify the size and scope of your communications solution. This flexibility helps position you to react to seasonal needs or spikes in your business.

Features:	Potential benefits:	Organizational benefits:
<ul style="list-style-type: none"> <li>• Voice, Unified Communications, and Contact Center options are available</li> <li>• Conferencing, web meetings, and employee availability are unified in one application</li> <li>• Cloud-based telephony features such as hunt groups, auto attendant, and single voice voicemail</li> <li>• Mobile app for most operating systems (iOS, Android)</li> <li>• Available to use on virtually any device</li> <li>• Single number reach for both fixed and mobile users</li> <li>• Security and business continuity</li> <li>• May not require changes to existing service</li> </ul>	<ul style="list-style-type: none"> <li>• Communicate in almost real-time</li> <li>• Receive and share information faster</li> <li>• Reduce email (and Voicemail)</li> <li>• Gain more flexibility in work environments by working from anywhere with a broadband Internet Connection</li> <li>• Bring your own device to the workplace</li> <li>• Increase quality of service when using the AT&amp;T network</li> </ul>	<ul style="list-style-type: none"> <li>• No on-site equipment to manage, users can connect easily while you focus on business</li> <li>• Mobile for improved accessibility of remote employees and allows for virtual teams</li> <li>• Cloud-based VoIP, desk-top and mobile app, with same experience regardless of location</li> </ul>

Looking for the right communication technologies and tools to consolidate your current infrastructure and maintain costs? Ready to change the way you collaborate and integrate applications? With AT&T Collaborate™, you and your business can take advantage of cloud-based solutions that maximize your network investment, and support future growth. AT&T Collaborate™ offers predictable costs for the services you need, while reducing the complexity in your current technologies and positioning you for more advanced features to come.

### Simple, easy to use options; basic voice to start, upgrade as you need



#### Basic Voice Seat

*Includes over 30 features; below are just a few of the key features:*

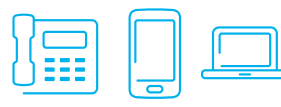
- Mobile client
- Auto attendant (per site)
- Voice mail
- Music on hold
- Sequential ring
- Simultaneous ring
- Hunt groups
- Call forwarding
- Call transfer
- Callwaiting
- Three way calling



#### Enhanced Voice

*All features included in basic voice seat plus:*

- Account/Auth codes
- Alternate numbers
- Barge-in exempt
- Busy lamp field
- Call park
- Intercom group
- Instant group call
- Location night forwarding
- N-way call
- Off net abbreviated dial
- Selective call acceptance



#### Unified Communication

*All features included in basic voice seat plus:*

- Instant messaging
- Employee presence
- Desktop sharing client
  - Desktop
  - Mobile device
  - Tablet
- Meet me conferencing



#### Contact Center

- Agent web client
- Supervisor web client
- Queuing
- Real time reporting

To learn more about AT&T Collaborate™, contact your AT&T representative or visit [www.att.com/collaborate](http://www.att.com/collaborate).