



CHOOSE A VOIP SOLUTION WITHOUT COMPROMISING SERVICE OR REACH.



VoIP serves as a platform on which you can deploy a robust UC solution, with the tools to conduct business around the world and deliver richer user experiences, such as video and web conferencing.

Increasingly, customers are demanding to be able to communicate with companies when and how they want—expecting richer experiences than traditional telephony services can deliver. Mobile and distributed workforces are requiring secure, more innovative ways to communicate and collaborate. A unified communications (UC) strategy can meet these needs as the standard for engaging with more customers and improving employee collaboration.

Voice over IP (VoIP) solutions allow you to scale when and where your business needs, helping increase collaboration throughout your organization. With Verizon VoIP, you'll be able to leverage a powerful suite of reliable hosted features for business continuity planning and mobility. You'll also create a platform for rich communications, such as video and web conferencing. You can simplify your communication operations and drive your business forward without a large investment in network infrastructure.

VOIP HELPS MEET YOUR CHANGING COMMUNICATION NEEDS

The worldwide UC&C services market is expected to grow as a result of increasing customer interest in technologies such as cloud, mobile, social, Big Data, collaboration, and video, along with the integration of business processes and applications with UC&C.¹

With a large number of IP-based endpoints and platforms forecasted to be deployed in business communications environments, VoIP access and simple IP (SIP) trunking services are likely to continue to experience accelerated growth.²

As your business expands, your workforce will increasingly need to communicate more efficiently between distant locations to pursue new market opportunities and make more-informed decisions. Customers will want to connect to your business however and whenever it's most convenient to them. VoIP serves as a platform on which you can deploy a complete and robust UC solution, with the tools to

conduct business around the world and deliver richer user experiences, such as video and web conferencing.

NOT ALL VOIP SOLUTIONS ARE CREATED EQUAL

Organizations that realize the value of VoIP often require a solution that scales when, where, and however their business needs, offering a breadth of services and features around the globe.

Lack of Breadth in Services

You shouldn't have to compromise on the reach or services your business needs. A robust VoIP solution that allows you to get closer to your customers and equip your workforce with the collaboration tools they require can give you a competitive advantage.

CHOOSE AN ADVANCED VOIP SOLUTION

Verizon delivers a robust communications solution:

- In-country telephony services replace Public Switched Telephone Networks (PSTNs), while offering multi-site, multi-country, centralized or decentralized designs and auto-dialer support.

Strong business continuity features and extensive intelligent IP and wireless network infrastructure can be leveraged to easily provide cost-saving opportunities. Verizon VoIP customers can make calls to any of the following scenarios without incurring any long distance (LD) usage charges:

- Calls from a U.S. Verizon Enterprise VoIP site to any Verizon Wireless telephone number
- Calls from any Verizon Enterprise VoIP site to other Verizon Enterprise VoIP customers
- Calls from any Verizon Enterprise VoIP site to the Verizon's IP Conferencing platform

Verizon has 70,000 active VoIP sites, with more than 5,000 customers around the globe.

Our specialized VoIP professionals offer comprehensive resources to provide a UC and networking solution that meets your business needs.

This enables your organization to connect with more customers without having to support a costly internal communications infrastructure. By managing these costs and simplifying your growth plan, you can efficiently and effectively drive business forward.

One of the Largest IP Networks in the World

In the U.S., we serve over 360 metropolitan markets. Outside the U.S., Verizon VoIP can serve as a PSTN replacement in 14 countries with full features and value-added services. VoIP service is also available in India for outbound international long distance and on-net calling.

Verizon VoIP is available to 80% of businesses in the U.S. Outside the U.S., VoIP is available in 15 countries.

We have the expansive reach your business needs. Our network is designed with efficiency in mind.

A Wide Variety of Services Across Industries

We have over 12 years experience in designing, implementing, and supporting business-grade VoIP solutions—solutions used by organizations of all sizes. We have 70,000 active VoIP sites and more than 5,000 customers around the globe, and we manage nearly 2,000 orders monthly.

We provide the communication services your organization needs, including web conferencing, telepresence, and more. As a leader in security solutions, we also have built-in features and monitoring tools to help keep your data and your communications secure.

OUR SOLUTIONS GROW WITH YOUR BUSINESS

In addition to depth and breadth of services, we believe it's also important to consider how our solutions scale with your business needs. A complete communications solution should expand with your number of users and geographical requirements and provide you with the information you need to make critical business decisions.

Developing a Platform for Growth

A solid communications platform starts with choosing a provider that has the experience, reach, and range of services throughout your forecasted business growth. By combining our international reach with an array of communication tools, we enable your business to have the flexibility and scalability it needs today and into the future. We continually invest in our VoIP network to meet your day-to-day communications needs.

Building According to Your Needs

A communications solution should evolve with your changing needs at multiple touch points whenever you need it to. Our solutions can be tailored to your specific requirements and customer premises equipment (CPE) architecture, with end-to-end planning and design. We support business continuity at the equipment, access, or SIP layers, and can provide extra resiliency for organizations that require rapid recovery of critical voice applications.

Gaining Insight for Optimization

An efficient communications solution allows you to constantly monitor, improve, streamline, and manage your network assets. Enterprise-level VoIP management tools from Verizon help you assess the needs of your network and streamline your business operations, so you can spend less time focusing on building your infrastructure and more time focusing on business goals. Our VoIP tools allow you to manage subscribers and devices across multiple locations, analyze traffic and identify idle capacity, determine peak utilization periods, and generate global reports.

Strong Business Continuity Features

Companies today are looking for strong redundancy at all levels of the organization. With Verizon VoIP and our inherently resilient network, you can have multilayer business continuity features with flexible fail-over and routing options to address any failure point (network, access, transport, or CPE).

Experienced VoIP Professional Services

A comprehensive VoIP solution comes with adequate support to help you throughout the design, implementation, and management phases. Our specialized VoIP professionals offer comprehensive resources to evaluate a complete UC and networking solution determined by your business needs. We offer in-depth support for solution planning and design and business continuity at the core SIP voice platform level. We support manual and automated fail-over.

A Seamless Mobility Experience

Two critical components of installing any new business system are control and flexibility. Verizon VoIP solutions allow your customers to have single-number reach for multiple services with direct inward dialing (DID) assignments to fixed and mobile applications, and unified clients such as Cisco Jabber and Microsoft® Lync®. Enjoy more control of calls between fixed and mobile stations in the cloud with flexible alternate telephone number configuration options and features such as call forwarding.

Trunk Capacity When You Need It

Trunk capacity is an essential element supporting the large-scale voice solutions required by your business. Leverage our Burstable Enterprise Shared Trunks (BEST) concurrent-call resources so they're available to share across your regional sites. Moreover, BEST+ allows you to exceed your concurrent-call limit, dynamically helping you maintain customer service, control costs, and reduce the risk of blocked calls.²

LEARN MORE

Discover how Verizon VoIP solutions can help your business reach its full communications potential. Contact your local sales representative, or visit verizonenterprise.com/solutions/intelligent-networking/voice-video/.

verizonenterprise.com

1. Worldwide Network Consulting and Integration Services for Unified Communications and Collaboration 2015-2019 Forecast, IDC, April 2015.

2. Analysis of North American VoIP Access and SIP Trunking Services Market, Frost & Sullivan, September 2014.