

Managed Router Service for Ethernet



Time Warner Cable Business Class **Managed Router Service for Ethernet** provides high-bandwidth WAN connectivity and management without the initial capital expenditure or time and resources required to maintain the network. This fully managed solution reliably links two or more sites – in metropolitan or outlying areas – to drive productivity and collaboration.

Get the fast, secure network connectivity you need without the added cost and hassle of managing your own systems. All for one predictable, cost-effective monthly rate.

Fully Managed Connectivity

- Turnkey provisioning, configuration, change management, monitoring, and remote operations management of data and network services for on-customer-premise routers
- 24/7 proactive network monitoring and award-winning support
- Flexible bandwidth options – 512 Kbps up to 10 Gbps
- Delivered over our fiber-rich network with last-mile access to the Ethernet network
- Service in metropolitan and outlying locations

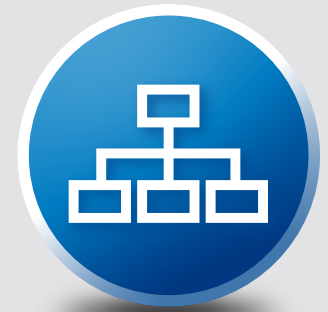
Network Reliability

- Customer Network Portal to track and optimize network performance
- Industry-leading Service-Level Agreements (SLAs)
- Optional redundant router maintains all established network services should your primary router or Ethernet connection fail
- Redundant power supplies for Ethernet services 101 Mbps and over
- Time Warner Cable Business Class' Ethernet Services are MEF CE 2.0 certified



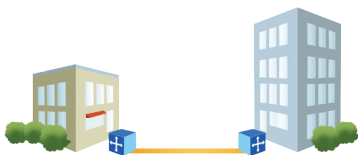
Cost-Effective Platform for Growth

- Fully managed solution minimizes capital expenditure and maintenance expenses, and frees IT staff to work on more strategic initiatives
- Single provider for Ethernet access and network management simplifies operations
- Scalable Ethernet connectivity allows you to add bandwidth as your business grows

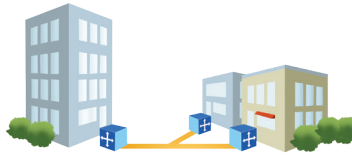


Managed Router Service for Ethernet

MEF CE 2.0-CERTIFIED TOPOLOGIES FOR ANY BUSINESS



POINT-TO-POINT
ETHERNET PRIVATE LINE (EPL)



POINT-TO-MULTIPOINT
ETHERNET VIRTUAL PRIVATE LINE (EVPL)



MULTIPOINT-TO-MULTIPOINT
ETHERNET LAN (ELAN)

TECHNICAL SPECIFICATIONS

- Onboard 10/100 Fast Ethernet WAN routed ports (for Ethernet service up to 100 Mbps), 10/100/1000 Gigabit Ethernet WAN routed ports (for Ethernet service over 100 Mbps)
- WAN Management – Ethernet WAN connection(s) management, dynamic IP routing protocols, tag QoS bits per customer request
- LAN Management – VLAN management, managed LAN, LAN router configuration/access control lists, IPv4/IPv6 dual stack router configuration and support
- Auto-failover to wired or wireless solutions
- DHCP server configuration and support
- DNS relay support

Comprehensive Solutions Working Together for Your Business

At Time Warner Cable Business Class we know the path to success begins with a deep understanding of your business challenges and requirements. That's why we have a dedicated account team that will work with you to carefully assess your needs – then recommend customizable, scalable and cost-effective solutions that fit your budget and help meet your growing demands.

Our complete suite of enterprise-class business solutions include **INTERNET, VOICE, TELEVISION, NETWORK SERVICES** and **CLOUD SERVICES** – enabling you to work with a single-source provider for all your needs. Backed by our advanced, fiber-rich network and competitive SLAs – you can count on reliable connectivity from a trusted partner.

LEARN MORE | business.twc.com

INTERNET | VOICE | TELEVISION | NETWORK SERVICES | CLOUD SERVICES

Ranked #1 in Customer Loyalty

FROST & SULLIVAN