

TIME WARNER CABLE BUSINESS CLASS SIP TRUNKS

Technology is constantly evolving and accelerating, which makes the decision of investing in the right technology for your business even more challenging. You need to invest in the right technologies that will keep your business competitive and moving forward.

That's why Time Warner Cable Business Class offers an IP-based voice solution. With Session Initiated Protocol (SIP) Trunks you get a scalable, flexible and cost-effective alternative to traditional voice services. Now, your business can take advantage of basic and unified communications services your employees want and need—while future-proofing your investment.

Provisioned over our extensive fiber-rich IP network, Time Warner Cable Business Class SIP Trunks include dedicated bandwidth for voice calls, so your voice traffic no longer competes for bandwidth with your data service.

Our SIP Trunks include business continuity features like Alternate Routing, which re-routes calls to a new destination when a location is not available. And, we offer optional Trunk Overflow, which helps manage your call volume during peak business periods.

And since SIP Trunks are sold by the number of call paths (or concurrent calls), you can purchase as few as six and add as little as one call path at a time. Which means avoiding the need to purchase excess calling capacity.

Migrate to an IP voice solution today with Time Warner Cable Business Class. According to Frost & Sullivan, IP systems will account for more than 90% of all telephony ports being shipped by 2016. Let Time Warner Cable Business Class help you migrate (painlessly, effortlessly, intelligently) to an IP voice solution today. We offer businesses a comprehensive suite of Internet, Voice, Television, Network and Cloud Services. Contact your local Time Warner Cable office for a consultation on how to best meet your business communication needs.

SIP TRUNKS

Benefits

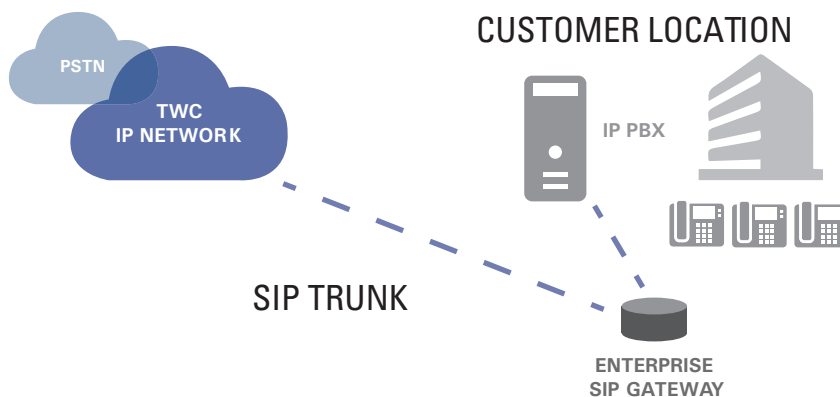
- > **Dedicated Voice Bandwidth:**
SIP Trunks include dedicated bandwidth for your voice calls, so your voice traffic no longer competes for bandwidth with your data service
- > **Cost-Efficient:**
Purchase the capacity you need today with the scalability to easily add more as your business grows
- > **Reliability:**
Your traffic is carried over a fiber-rich network and backed by a competitive SLA
- > **Control:**
Our Trunk Admin Portal enables you to easily activate and control critical features
- > **Business Continuity:**
Enable business continuity with features like Alternate Routing, which provides disaster recovery capabilities
- > **Convenient:**
Enjoy the benefits of getting all of your communications services from a single provider, with only one invoice and one point of contact
- > **Dedicated Customer Service:**
Get the support you need, when you need it. Our specialists are available 24/7/365
- > **Secure:**
Your SIP Trunk traffic remains secure because it does not travel over the public Internet

Features

- > **Call Paths:**
Choose from as few as 6 call paths with additions available in single call path increments
- > **Trunk Overflow:**
Enables rerouting of inbound calls when all call paths are busy
- > **Alternate Routing:**
Allows you to reroute calls to a new destination when a location becomes inaccessible
- > **Unlimited Calling Plan Pricing:**
Provides unlimited local calling and bundled long distance minute-of-use options
- > **Trunk Admin Portal:**
Enables you to manage and configure Alternate Routing and Trunk Overflow features in real time — from any Internet location
- > **Caller ID:**
Displays the name and number of the calling party for inbound calls
- > **On-Demand Analysis Reports:**
Tracks day-of-week and time-of-day usage, as well as top ten highest cost calls
- > **Outbound Domestic Long-Distance Packages:**
Choose from plans with up to 10,000 minutes of usage per month
- > **Inbound/Outbound Call Blocking:**
Blocks various call types that generate additional charges (e.g., collect calls, 900 numbers and international calls)
- > **Calling Name and Number Delivery:**
Displays the name and number of your business to recipients of outbound calls placed by your business

How it Works

SIP TRUNK NETWORK CONFIGURATION



BUSINESS.TWC.COM

Ranked #1 in Customer Loyalty by

FROST & SULLIVAN

Products and services not available in all areas. Some restrictions apply. Subject to change without notice. Time Warner Cable Business Class is a trademark of Time Warner Inc. Used under license. ©2014 Time Warner Cable. All Rights Reserved. Additional monthly charges for 5,000 and 10,000 minutes of usage. A minimum purchase of six (6) SIP Trunks is required. Calls to Puerto Rico and US Territories are treated as interstate calls and are included in the monthly outbound usage package. Calls to Canada are treated as international calls and are not included in the monthly outbound usage packages. Additional monthly charges apply for some features. Business Class SIP Trunks service is electrically powered. During a power or TWC network outage, E-911 may be unavailable.
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