

TIME WARNER CABLE BUSINESS CLASS

# Business Class PRI

In today's fast-paced marketplace, your company's needs are constantly changing. That is why it is important that the tools you use to communicate are flexible enough to grow and change as your business does. But when technology moves at such a fast pace, it can be hard to keep up with the latest innovations that make this possible while keeping an eye on your bottom line. For this reason, Time Warner Cable Business Class, a leader in providing innovative technology and best-in-class products, has expanded their Business Class PRI (Primary Rate Interface) voice services.

Delivered over our wholly owned network, Business Class PRI is an IP-enabled voice trunk service that provides flexible and affordable solutions. Originally designed to meet the needs of larger businesses, this PRI product supports standard PRI configurations, as well as fractional options of 8, 12 and 16 "B" (voice) channels to address the needs of slightly smaller businesses. By choosing Business Class PRI, you can ensure that your business is paying only for the voice services it needs. Plus, if you consolidate your phone and Internet, you can simplify network management and improve operational efficiency.

Migrate to an IP-enabled voice solution today with Time Warner Cable Business Class. We offer businesses a comprehensive suite of Internet, Phone, Cable TV and Ethernet solutions. Contact your local Time Warner Cable office for a consultation on how to best meet your business communication needs.

- > **Greater Flexibility:**  
Choose between a number of fractional, voice PRI options of 8, 12 and 16 that are the right fit for your business.
- > **Technology:**  
Business Class PRI leverages Internet Protocol (IP) technology across TWCBC's network to provide a secure and reliable voice service.
- > **Network Reach:**  
Extends the reach and quality of your network via our Hybrid Fiber Coax (HFC) infrastructure.
- > **Convenience:**  
Enjoy the benefit of getting all your communication services from a single provider, with only one invoice and one point of contact.



You first. The technology follows.™

# Business Class PRI

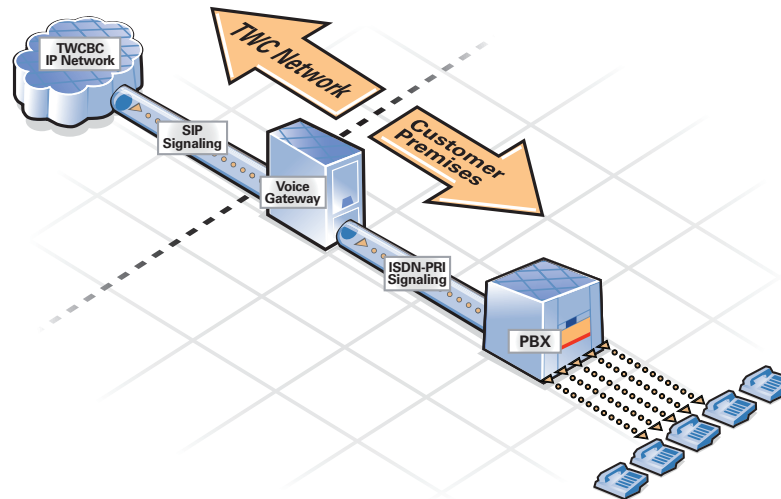
## Benefits

- > Reliable, local, dedicated customer support specialists available 24/7
- > Cost-effective voice service provides customers with greater savings and better cost control
- > Leverage Internet Protocol (IP) technology across TWCBC's network to provide a secure and reliable voice service
- > Network Protection: Ensure your high-performance voice infrastructure is maintained by network monitoring, service availability credits and an SLA offering
- > Includes Caller ID (name and number) which provides pertinent customer information before calls are answered
- > Keep current telephone numbers and existing equipment for future transition to converged services
- > Alternative to relying on the local phone company for last-mile access

## Features

- > Unlimited, Local Service Calling Plan pricing, with bundle and term discounts available
- > Choose between a standard PRI configuration with 23 "B" (voice) channels or a fractional option of 8, 12 and 16 "B" (voice) channels.
- > Caller ID for Inbound Calls displays the name and number of the calling party
- > Online Call Detail Web-based portal displays four months of on-demand, call-detail history
- > On-Demand Analysis Reports track day-of-week and time-of-day usage, as well as top ten highest cost calls
- > Inbound/Outbound Call Blocking options enable blocking of various call types that generate additional charges (e.g., collect calls, 900 numbers and 411 calls)
- > Calling Name and Number Delivery for Outbound Calls displays the name and number of your business to recipients of calls placed by your business

## Business Class PRI Service



Not all configurations available in all markets. Please contact a Time Warner Cable Account Representative for a consultation.

Business Class PRI does not include back-up power and should there be a power outage, Business Class PRI, including the ability to access 911 services, may not be available.

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